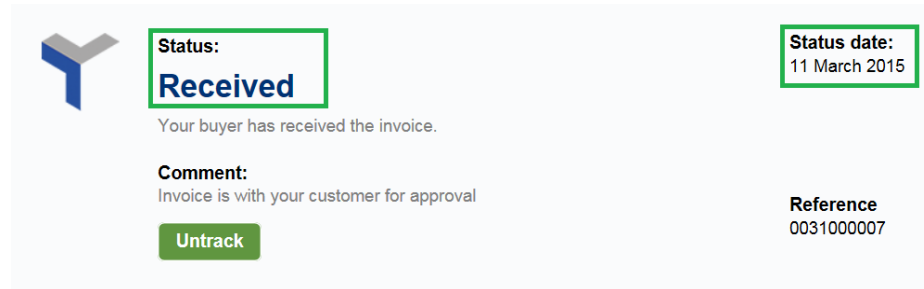


# gsk INVOICE STATUS SERVICE IMPROVEMENTS!

## Invoice RECEIVED

The Tungsten Network Portal will notify you as soon as your invoice has been received by GSK, and will continue to update you as the status of your invoice changes.



**Status:**  
**Received**

Your buyer has received the invoice.

**Comment:**  
Invoice is with your customer for approval

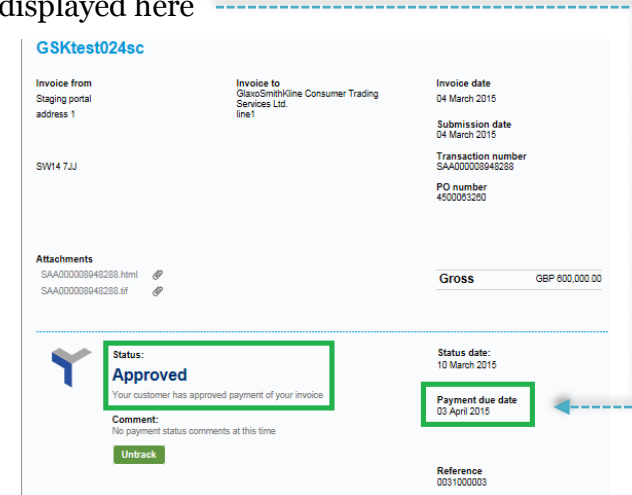
**Untrack**

**Status date:**  
11 March 2015

**Reference**  
003100007

## Invoice APPROVED

Once your payment has been approved, the **payment due date** will be displayed here



**GSKtest024sc**

Invoice from: Staging portal address 1  
Invoice to: GSK/SmithKline Consumer Trading Services Ltd line1  
Invoice date: 04 March 2015  
Submission date: 04 March 2015  
Transaction number: SAA000003945288  
PO number: 450003280

Attachments: SAA000003945288.html, SAA000003945288.tif

**Gross** GBP 600,000.00

**Status:**  
**Approved**

Your customer has approved payment of your invoice

**Comment:**  
No payment status comments at this time

**Untrack**

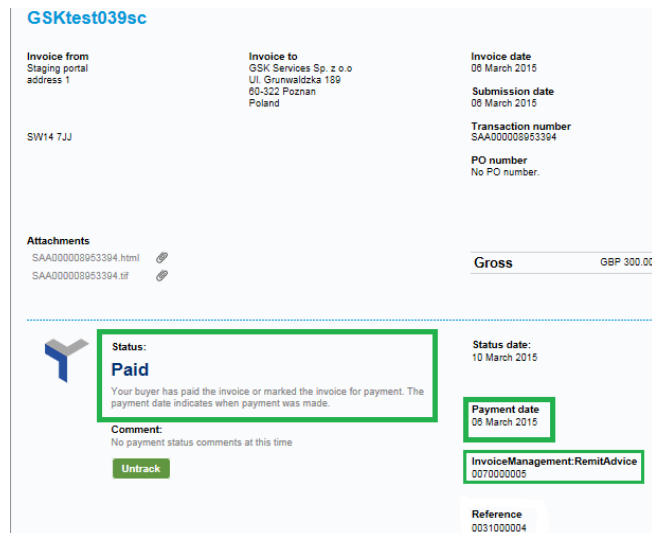
**Status date:**  
10 March 2015

**Payment due date**  
03 April 2015

**Reference**  
003100003

## Invoice PAID

The **payment reference** will now be displayed as soon as the invoice status changes to paid



**GSKtest039sc**

Invoice from: Staging portal address 1  
Invoice to: GSK Services Sp. z o.o. Ul. Gromadzka 159 60-322 Poznan Poland  
Invoice date: 06 March 2015  
Submission date: 08 March 2015  
Transaction number: SAA000003953394  
PO number: No PO number.

Attachments: SAA000003953394.html, SAA000003953394.tif

**Gross** GBP 300.00

**Status:**  
**Paid**

Your buyer has paid the invoice or marked the invoice for payment. The payment date indicates when payment was made.

**Comment:**  
No payment status comments at this time

**Untrack**

**Status date:**  
10 March 2015

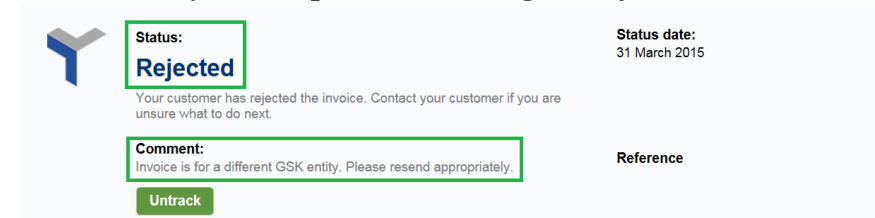
**Payment date**  
08 March 2015

**InvoiceManagement.RemitAdvice**  
0070000005

**Reference**  
003100004

## Invoice REJECTED

If there is an issue with your invoice, GSK will provide updates automatically via the portal, including the rejection reason.



**Status:**  
**Rejected**

Your customer has rejected the invoice. Contact your customer if you are unsure what to do next.

**Comment:**  
Invoice is for a different GSK entity. Please resend appropriately.

**Untrack**

**Status date:**  
31 March 2015

**Reference**



### Important Notice:

If your invoice is rejected, the additional reason(s) now displayed on the portal should help you understand the next steps you should take (if applicable). Please note: GSK Helpdesk will not be accepting inbound phone calls or emails unless your **accepted** invoice is **overdue**.

[Click here for the step-by-step user guide](#)

[For FAQs, Video tutorials, Help & Support – please click here](#)